

Terms & Conditions

User agreement between the **user** (User, you) and **online reservation system** www.viafreedom.ee . Please read these terms and conditions of use (Terms and Conditions) before using ViaFreedom website (**Site**) and making any booking.

You consent to the Terms and Conditions when you use the **Site**, without qualification. **If you disagree with any part of the Terms and Conditions, you may not use the Site in any way or make a booking.**

All correspondence regarding customer service or your booking should be sent to ViaFreedom OÜ, Mustamäe road 106-52, Tallinn, telefon: +372 56 88 99 21 or emailed to info@viafreedom.ee .

Contents of these Terms and Conditions:

1. General conditions
2. Delivery of Your Booking
3. Cancellations or Modifications by you to your Booking
4. Payment
5. Other Generally Applicable Terms

1. GENERAL CONDITIONS

A 'booking' means any order for products or services you make on our **Site** which is accepted by us. Acceptance will be made by www.viafreedom.ee , when we have received full payment from you and sent a confirmation email (from **ViaFreedom**). All products and services featured on the **Site** are subject to availability.

www.viafreedom.ee products are courses for children and their parents, seminars, events. When you make a booking via the Site, and your preferred product or service is available, **the contract will be between the ViaFreedom and you.**

2. DELIVERY OF YOUR BOOKING

The following applies to all products or services booked via our **Site**:

After paying the course, You will immediately get confirmation via e-mail. Coming to the course show to the guide confirmation letter and Your ID-card/Pasport.

notify us immediately if you change your email address or contact telephone number. In addition, please check that the name on your passport matches those on your booking confirmation.

3. CANCELLATIONS OR MODIFICATIONS BY YOU TO YOUR BOOKING

The following applies to “Montessori Parent child Class” booked via our **Site** :

Your ability to cancel or modify a booked service, and the method for doing so, will depend on the time you are doing it. It therefore may not be possible to cancel or modify the booked service later than 1 hour before the class starts.

You can cancel or modify your booking by telephoning the www.viafreedom.ee **on +372 56 88 99 21** or emailing them on info@viafreedom.ee.

The following applies to all seminars and events booked via our **Site** :

Tickets for seminars and events are non-refundable.

4. PAYMENT

Payments made by credit cards for **services** bought on the **Site** are free of charge for You. You have to pay commission that is set by your banking provider, if needed.

PAYMENT BY CREDIT CARD

If you have selected payment by credit card and entered your card details, you have confirmed your commitment to purchase. When choosing credit card as form of payment, www.viafreedom.ee reserves the right to take additional identification measures before issuing a ticket.

www.viafreedom.ee reserves the right only to deliver confirmations, or other documents to your credit card billing address when requested to do so by the credit card issuer.

Failure to supply the correct credit or debit card billing address information may result in the cancellation of your booking, delays to the issue of your tickets and may make the fare(s) subject to increase. Please ensure that the billing address details you give match those on your billing statement.

Further, in an effort to minimise the effects of credit card fraud, we reserve the right to carry out random checks, including checks of the electoral roll, and may request you to either fax or

post to us proof of your address and a copy of the credit card and recent statement before issuing any tickets.

Refunds will be processed to the form of payment used at the time of booking. This will be made payable to the person who made the original payment.

5. OTHER GENERALLY APPLICABLE TERMS

Customer Behaviour

It is your responsibility to ensure that you do not behave in a way which is inappropriate or causes offence or danger to others or which risks damage to property belonging to others using a service/product. If your behaviour is inappropriate and/or causes offence, or damage to others, or risks damage to property belonging to others, we may cancel your booking, in which case our responsibility to you will cease immediately and you will not be eligible for any refunds, payments of compensation and/or any reimbursement of any cost or expenses you may incur as a result of such termination. Further, you will be liable to reimburse us for any expenses we incur as a result of such termination.

Use of the Site

The Site is provided on an 'as is' and 'as available' basis. www.viafreedom.ee does not accept any liability in respect of your ability to access or use the site at any time or any interruption in that access or use or any failure to complete any transaction. www.viafreedom.ee does not warrant that the Site is free from computer viruses or other properties that may cause loss or damage.

Information on the Site

www.viafreedom.ee offers all of the general information on the Site for purposes of guidance only. Please note that www.viafreedom.ee may at any time change any aspect of the Site or its content, including features, information, database or content.

www.viafreedom.ee does not guarantee that information on the Site (prices, descriptions or dates) is free from errors or omissions but we will use all reasonable endeavours to correct any errors or omissions as soon as practicable once they have been brought to our attention.

User Obligations

You agree to be bound by the following obligations, including without limitation:

You accept financial responsibility for all transactions made under your name or account.

You must be 18 years of age or over and have legal capacity.

You warrant that all information you provide about yourself or members of your household shall be true and accurate.

The Site must not be used for speculative, false or fraudulent bookings.

The transmission of threatening, defamatory, pornographic, political, or racist material or any material that is otherwise unlawful is expressly prohibited.

The Site and any content may not be modified, copied, transmitted, distributed, sold, displayed, licensed or reproduced in any way by you, except that one copy of the information contained within the Site may be made for personal, non-commercial use.

Denial of Access

www.viafreedom.ee reserves the right to deny access to the Site at any time without notice.

Links to Third Party Web Sites

The Site may contain hyper links to external web sites owned and operated by third parties. www.viafreedom.ee has no control over or association with such third party sites and no responsibility in relation to the accuracy, completeness and quality of the information contained within them. Any and all contents on these external web sites do not reflect products, services or information provided by www.viafreedom.ee. You should direct any concerns regarding any external link to the site administrator or webmaster of such site.

Force Majeure

www.viafreedom.ee shall not be liable for any failure in the course of this Agreement if the same shall arise out of a force majeure event. This shall include without limitation government intervention, wars, civil commotion, hijacking, fire, flood, accident, storm, strikes, lockouts, terrorist attacks, or industrial action affecting www.viafreedom.ee .

Copyright and Trademarks

The copyright and all proprietary rights in the Site and all content are reserved by ViaFreedom OÜ. The material contained within the Site is the property of ViaFreedom OÜ. The name Viafreedom and any other marks, logos and graphics of Viafreedom displayed on

the Site are registered trademarks of ViaFreedom OÜ. Other company and product or service names displayed on the Site may be the trademarks of their respective owners.

You are not granted any right or licence to use any trademarks.

Privacy Policy

The terms of the www.viafreedom.ee Privacy Policy are presented at the bottom of the website. www.viafreedom.ee complies with the laws of Estonia in terms of person security policy.

Changes to Terms and Conditions

www.viafreedom.ee reserves the right to change or update the Terms and Conditions relating to use of the Site from time to time without prior notice to Users. The current version of the Terms and Conditions will be displayed within the Site from the date on which any changes come into effect. Continued use of the Site following any changes to the Terms and Conditions shall constitute your acceptance of such changes.

The Site is offered to you by **ViaFreedom OÜ**, whose registered office is at Mustamäe road 106-52, Tallinn, Estonia. **Please note that all correspondence regarding customer service should be sent to ViaFreedom OÜ, Mustamäe road 106-52, Tallinn, Estonia.**

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